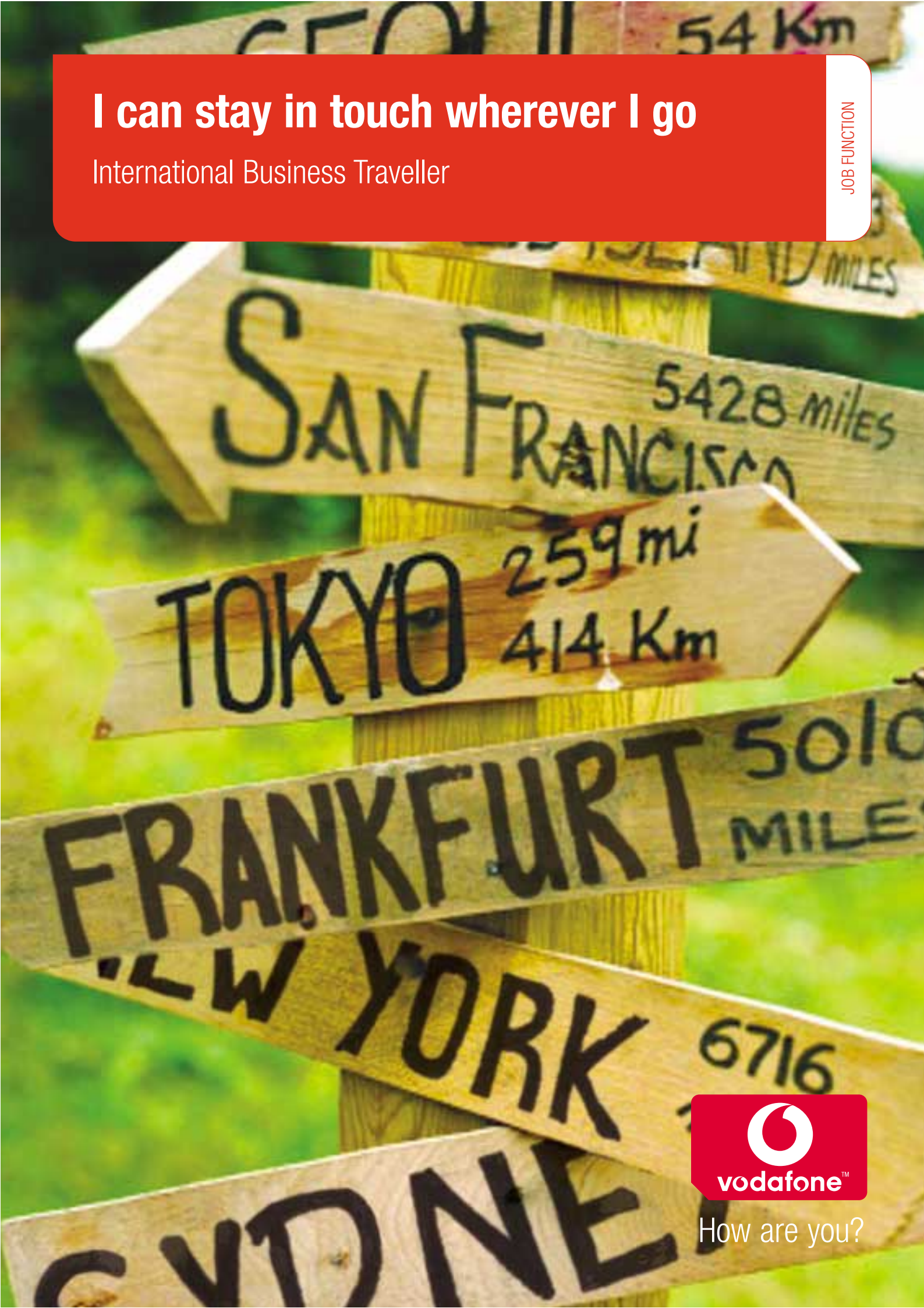


I can stay in touch wherever I go

International Business Traveller



How are you?



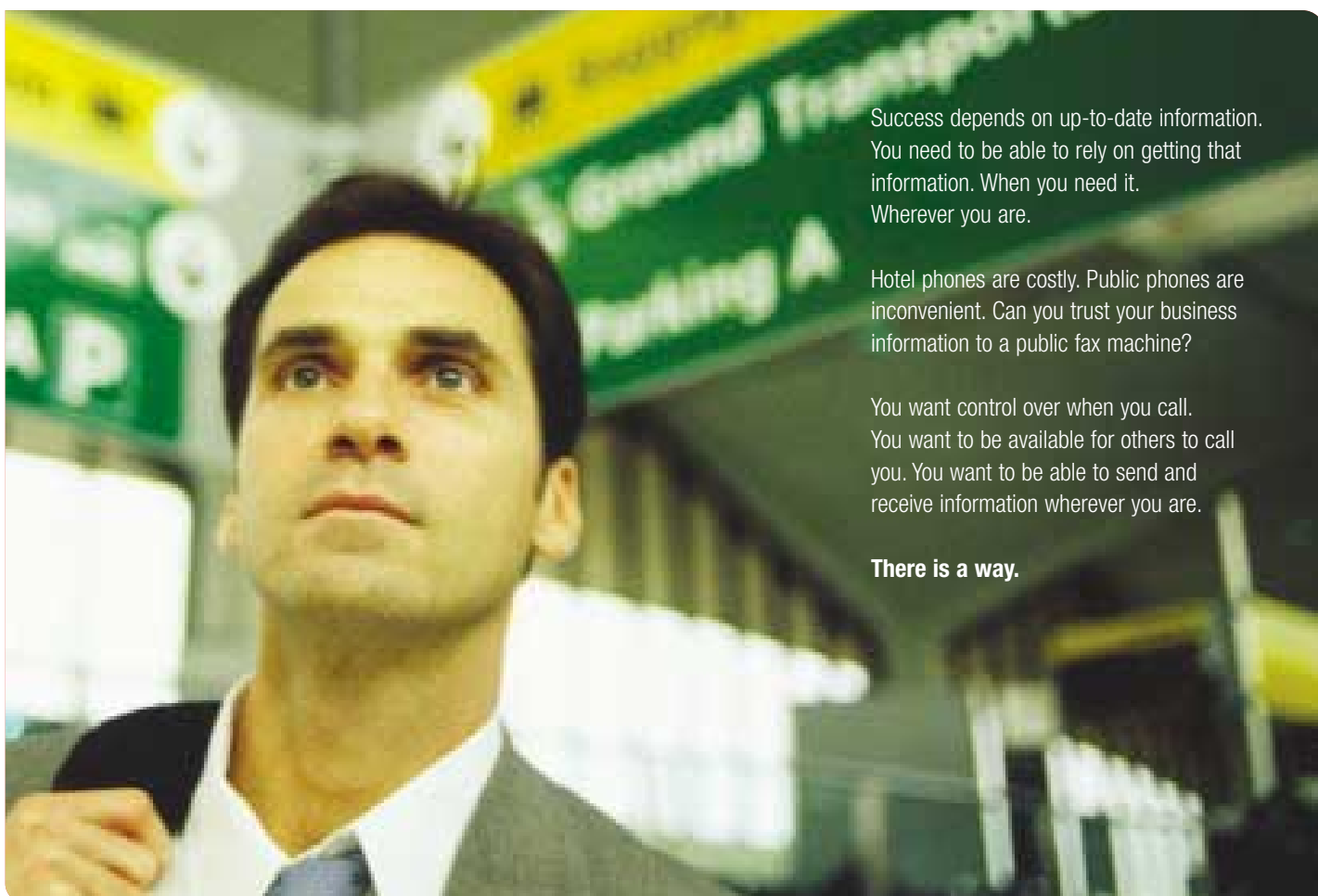
I can stay in touch

Vodafone is your ideal travelling companion.

- › **The same services, home or abroad**
- › **Data at your finger tips**
- › **Simple and clear charging while abroad**

Travelling on business can be stressful, even when things go smoothly. The last thing you want to worry about is how your employees can keep in touch with office and home.

Staying in touch, wherever you are



Success depends on up-to-date information. You need to be able to rely on getting that information. When you need it. Wherever you are.

Hotel phones are costly. Public phones are inconvenient. Can you trust your business information to a public fax machine?

You want control over when you call. You want to be available for others to call you. You want to be able to send and receive information wherever you are.

There is a way.

Communicating when you want to

When your employees travel abroad on business you need to know they can be easily contacted from the UK. And they need to be able to keep in touch with colleagues just as much as when they're at home. Their families would probably like to hear from them as well. Feeling cut off is not conducive to peak business performance.

Vodafone is a global company. We understand the pressures of business travel and the demands of business travellers. First hand. That's why we offer a number of services aimed at easing the burden of staying in touch while travelling. Leaving your employees the time and energy to focus on the reason for their trip.

Our global reach goes hand in hand with global service. Vodafone has roaming agreements in over 150 countries including all major business destinations. No matter where you are in the world, you can contact Vodafone customer services.*

Dial any of the numbers below and you will be directed to our UK customer services:

- › 1205 from your Vodafone mobile phone**
- › 0845 4404040 from any other UK phone[∞]
- › +44 1635 665800 from any phone overseas[∞]
- › 191 from your Vodafone mobile phone**

Vodafone have partners all over the world. When travelling to countries that have a Vodafone preferred network, selecting one of these will ensure:

- › even more competitive pricing (see page 9 for further details)
- › easy access to Vodafone services using UK Shortcodes (see page 5 for further details)
- › assurance of the highest level of service

For a full list of Vodafone preferred networks please visit www.vodafone.co.uk/goingabroad

* Subject to network coverage and availability.

** Calls are charged according to your price plan. Please see page 5 for a full list of countries and networks where you can use this number abroad.

[∞]Calls are charged at your telephone providers rate



Get put through to UK customer services no matter where you call from.

I need to be able to stay in touch, wherever I am, so I can:

- › Tell my team what changes to make to a plan after a meeting with a client
- › Read emails relevant to my next meetings
- › Update my calendar when the trip is extended
- › Download the newest version of a contract
- › Be easily contactable to colleagues based in the UK

“Vodafone is a global company. We understand the pressures of business travel and the demands of business travellers. First hand.”

Using the tools you need

We have a range of services that make business travel easier. In most cases these will be tools you use already in your work in the UK. When travelling, however, these tools can assume a new importance as time differences and a busy schedule make regular communication more difficult.

Text messaging

Sending a text message may be a more convenient way to stay in touch. When time zones or the situation make a call impractical, a text message can be the answer.

And regardless of country or network, text messages are charged at a single rate.

Rapide

If you use Vodafone Rapide in the UK then you can use it abroad. A PA on your mobile phone, wherever you are, accessed by dialling 1500.*

Bring your colleagues up to date with the results of a meeting by calling Rapide and dictating an e-mail or voice message. You're going to bed after a hard day just as they get into work. But you can be sure the information they need is waiting for them.

Hire solutions

If you need to travel where standard phones may not work – to Japan or South America, for instance – Vodafone Hire Solutions can make sure you are equipped for your communication needs.

Whether it is phones, accessories, or even Mobile Connect Cards, Vodafone will use their knowledge of the destination and your requirements to suggest the best possible solution. In addition, if you have colleagues visiting from your overseas operations with incompatible phones then we are able to offer short term UK phone hire.

If you need a hire solution before travelling

- › Call +44 1635 660 533 or
- › Email hire@vodafone.co.uk

* This service only works on selected networks. See page 5 for a list of these countries and networks.

The same numbers,
wherever you are.*



Shortcodes

In some countries the numbers you use in the UK to contact a Vodafone service will be available to you:

- › 191 gets you Vodafone customer care
- › 121 gets your Vodafone voicemail messages
- › 1205 gets you Vodafone Corporate customer services

Check which countries and networks provide you with seamless access to familiar services in the accompanying list.

Country	Network
Albania	Vodafone Albania
Austria	Mobilkom
Australia	Vodafone Australia

Country	Network
Romania	Connex
Croatia	VIP Net
Estonia	Radiolinja Estonia
France	SFR
Germany	Vodafone Germany
Greece	Vodafone Greece
Hungary	Vodafone Hungary
Iceland	Og Vodafone
Ireland	Vodafone Ireland
Italy	Vodafone Italy
Japan	Vodafone KK Japan
Kuwait	Vodafone MTC
Liechtenstein	Mobilkom
Malta	Vodafone Malta
Netherlands	Vodafone Netherlands
Portugal	Vodafone Portugal
South Africa	Vodacom
Spain	Vodafone Spain
Sweden	Vodafone Sweden

What's more, with Vodafone's clear and transparent pricing structure, you don't have to spend time making complex calculations.

Turn to the fold-out map and you can check the applicable charges for the countries you will be visiting. Once again, Vodafone is working to keep things simple for you.

* Subject to coverage

Letting you focus on communicating

Wherever you may be travelling, you'll always know where you are with our new flat-rate charges for calling when abroad.

Taking your Vodafone mobile device abroad is simply business as usual, but better.

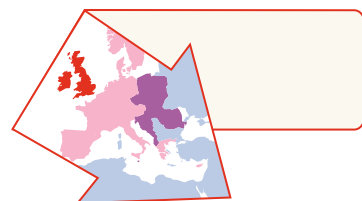
Simple charging

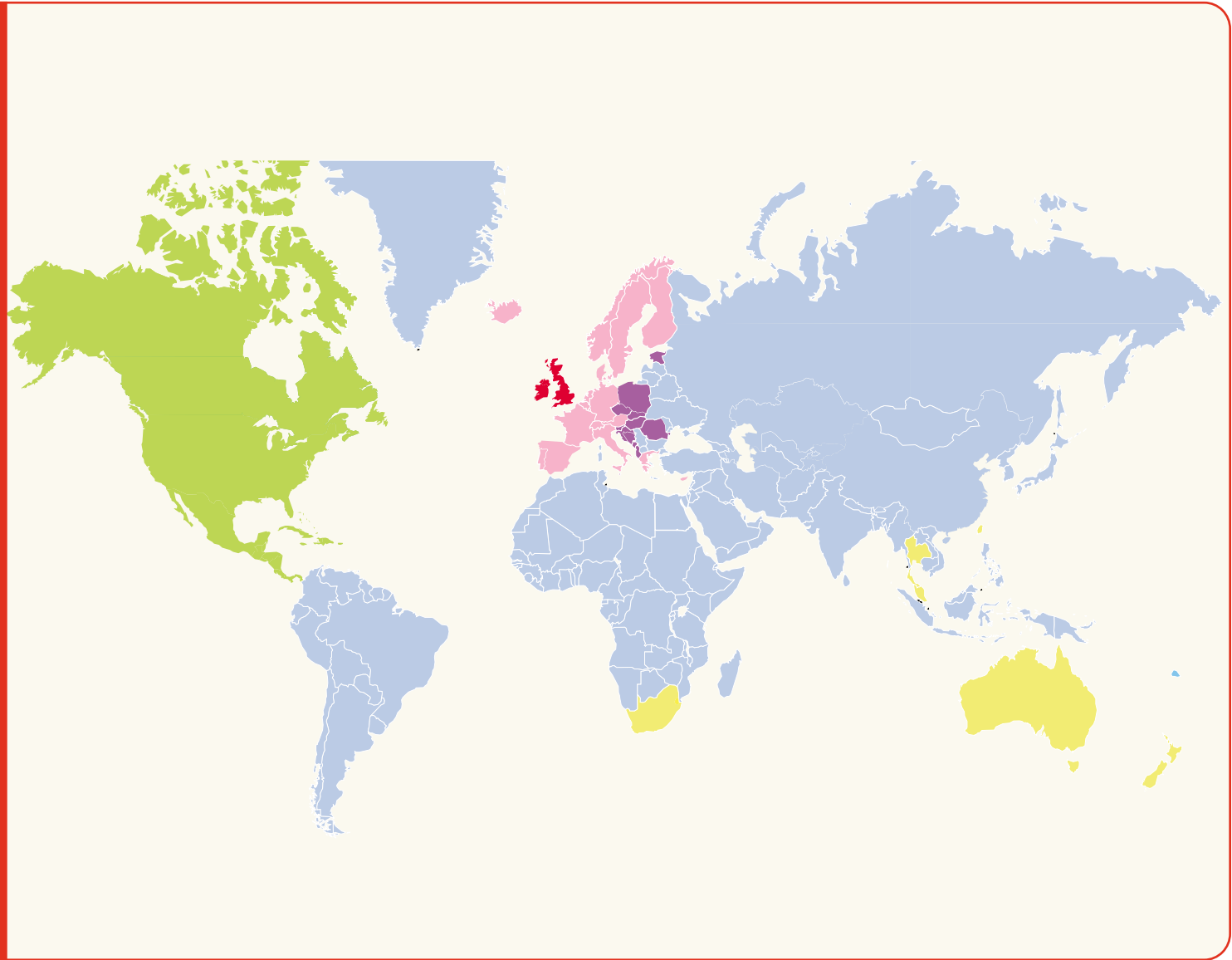
Vodafone World builds on the success of our flat-rate pricing in Europe, making our clear and transparent pricing structure global. It helps you to understand how much it costs to use your phone on your travels, control those costs, and enjoy even better value for money wherever you might be.

We've grouped our charges into 6 World Zones. In each, flat-rate prices apply for calling home, making calls in the country you're visiting, calling other countries, receiving calls, or sending text messages.

There is no additional charge for you to benefit from Vodafone World. All new and existing customers are eligible for the new prices.

Turn to the table overleaf to check the applicable charges for the countries you will be visiting.

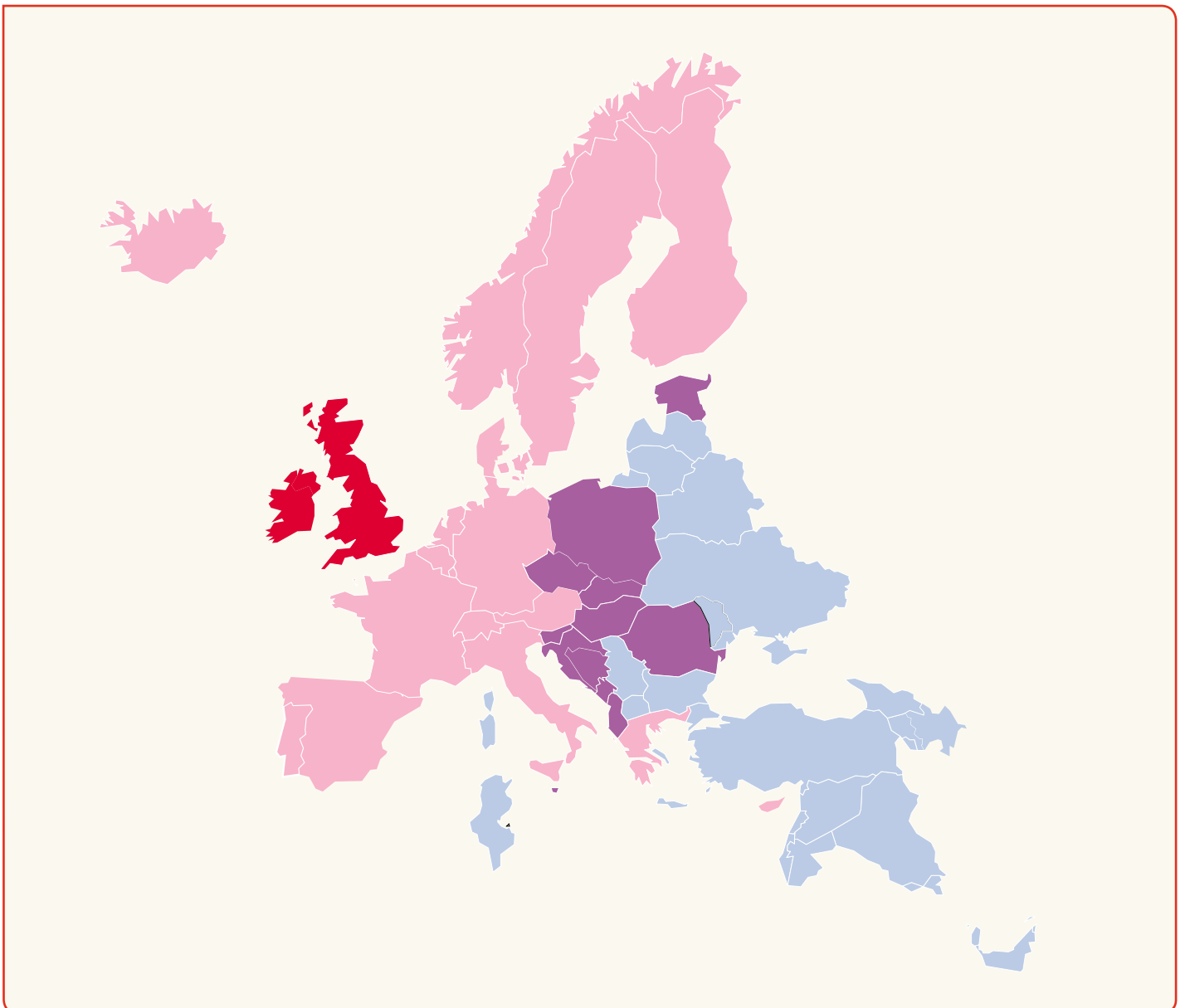




Our simplified and clear pricing structure is now global.

Vodafone World, helping control the costs of

We created Vodafone World to remove the uncertainty and complexity that usually surrounds pricing structures for calls made when abroad. Charges are organised into six World Zones, with flat rate prices in each zone for calls made and received and text messages sent.



you using your phone abroad

Vodafone World **International Call Saver**

International Call Saver is included in VVT (Vodafone Volume Tariff). This provides discounts of up to 60% on standard charges when abroad. International Call Saver can be added to any tariff for a monthly cost of £2.50. And don't forget it's always cheaper to use a Vodafone preferred network.

Zone	If you're in...	Calling the UK & same country	Calling zones 1 & 2	Calling zones 3, 4, 5, & 6	Receiving a call	Sending a text
1	Republic of Ireland, Channel Islands & Isle of Man	40p 60p	40p 60p		25p	
2	France, Germany, Italy, Spain, Switzerland, Netherlands...	60p 80p	60p 80p	150p	30p	
3	Czech Republic, Hungary, Croatia, Poland, Estonia...	80p 110p	150p		50p	35p *
4	Australia, New Zealand, South Africa, Singapore, Taiwan & Thailand	70p 90p				
5	USA & Canada	110p† 125p	195p	195p	75p	
6	Rest of World... Japan, China, Russia, Egypt, Fiji, Kuwait...	125p 150p			100p	

Prices shown in **RED** are on a Vodafone preferred network

Prices shown in **BLUE** are on any other network

Countries with preferred networks are shown in red below. Have a look at www.vodafone.co.uk/goingabroad for a full and up-to-date list of network names and terms and conditions.

Zone 1 Republic of Ireland, Channel Islands, **Isle of Man** **Zone 2** Andorra, **Austria, Belgium, Canary Islands, Cyprus, Denmark, Finland, France, Germany, Gibraltar, Greece, Iceland, Italy, Liechtenstein, Luxembourg, Madeira, Monaco, The Netherlands, Norway, Portugal, San Marino, Spain, Sweden, Switzerland, Vatican City** **Zone 3** Albania, Bosnia & Herzegovina, **Croatia, Czech Republic, Estonia, Faroes, Hungary, Malta, Poland, Romania, Slovakia, Slovenia** **Zone 4** Australia, New Zealand, South Africa, Singapore, Taiwan, Thailand **Zone 5** USA, Canada **Zone 6** Rest of World, including **China, Egypt, Fiji, Japan, Kuwait** and all other countries not listed.

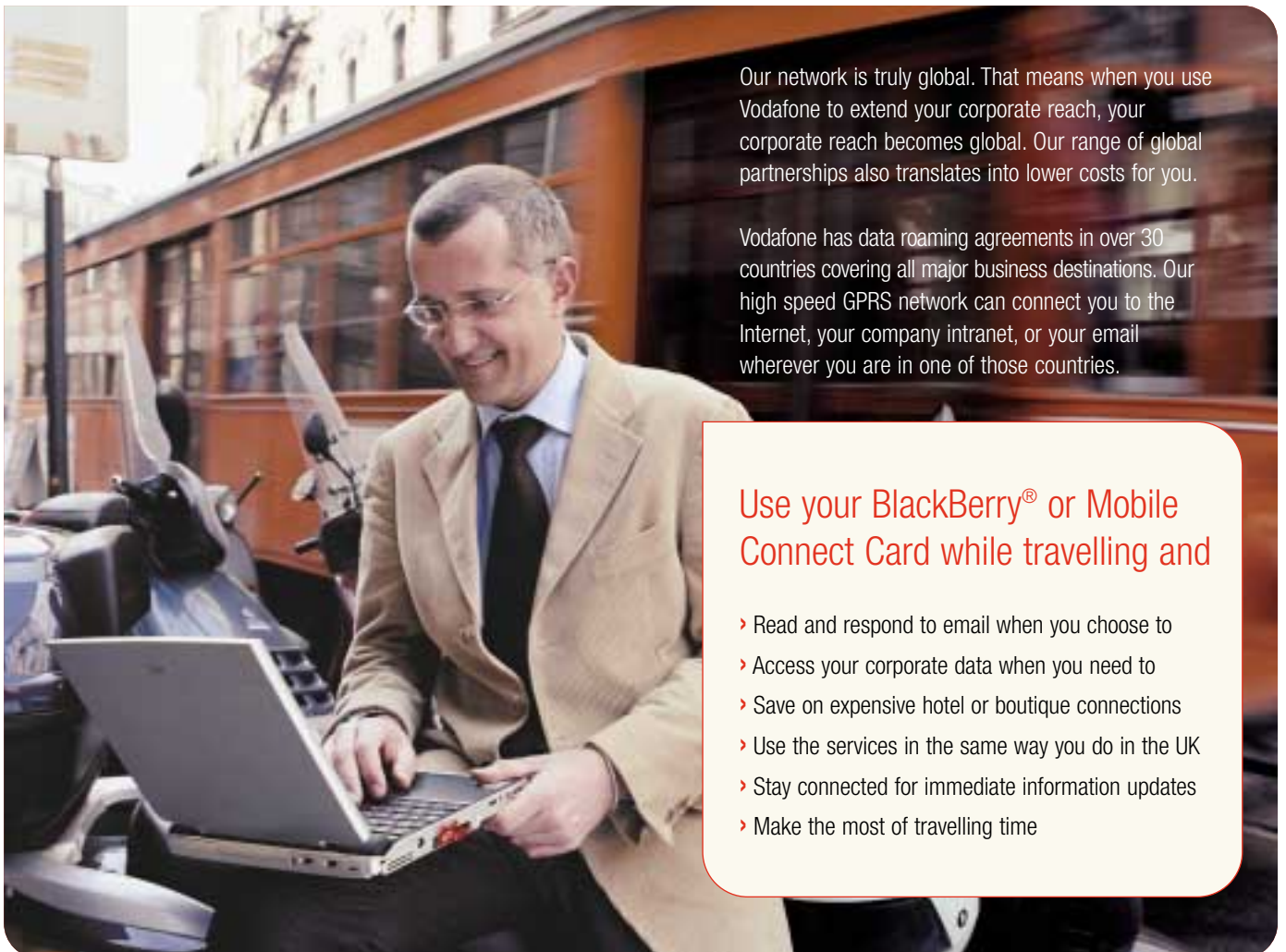
Call prices listed are per minute and inclusive of VAT where applicable, and minimum call charges apply. Inclusive minutes and inclusive text messages do not apply to Vodafone World.

* Plus applicable domestic rates.

† Promotional price until 31/03/04 and applies to all networks in this Zone.

Making data as accessible as voice

Whether your employees need to access the corporate LAN from a meeting in Boston or send an email from a hotel room in Hong Kong, Vodafone makes the connection reliable, simple, and economical.



Our network is truly global. That means when you use Vodafone to extend your corporate reach, your corporate reach becomes global. Our range of global partnerships also translates into lower costs for you.

Vodafone has data roaming agreements in over 30 countries covering all major business destinations. Our high speed GPRS network can connect you to the Internet, your company intranet, or your email wherever you are in one of those countries.

Use your BlackBerry® or Mobile Connect Card while travelling and

- › Read and respond to email when you choose to
- › Access your corporate data when you need to
- › Save on expensive hotel or boutique connections
- › Use the services in the same way you do in the UK
- › Stay connected for immediate information updates
- › Make the most of travelling time

The next step

Vodafone understands your business and the opportunities and issues that confront it. We have built our success on helping our partners seize those opportunities and confront those issues, whether they arise from changes in strategy or from factors beyond your control.

We have a proven track record in reducing partners' costs and improving their competitive edge.

To find out how you could benefit from Vodafone's experience and innovation, contact your **Vodafone Account Manager**.

With Vodafone you can always stay in touch when you are abroad. And you can do it in an efficient and cost-effective manner.

Vodafone has the answer.

- › **Using your phone abroad is automatically available for existing customers**
- › **It's a familiar service, in over 150 countries**
- › **Data roaming is available in over 30 countries**
- › **It has a flat rate pricing structure**
- › **And it's from Vodafone, the global network**

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